

FREQUENTLY ASKED QUESTIONS

1. I am a foreign national studying in Poland. If I pay for my treatment myself, will I be reimbursed?

Yes, up to the full amount of expenses incurred, based on presented invoices and receipts.

2. Can I present insurance provided by Wiener when applying for a temporary stay visa in Poland?

Yes. Our insurance meets all the requirements stipulated in the Act of 12 December 2013 on Foreign Nationals applying for a visa entitling them to enter the territory of Poland and temporarily stay in Poland.

3. If I am granted a permanent residence permit in Poland, can I continue to use medical care under this insurance?

Insurance against the costs of treatment of foreign nationals covers persons who stay in the territory of Poland temporarily. Upon receiving a permanent residence card, the insurance contract becomes void and does not grant any coverage. In such case, you are entitled to a refund of the premium for unused period of coverage.

4. I am a Pole, but I do not live in Poland – I permanently reside and work in another country. I travel to Poland to visit my family. Can I insure myself against illness and hospital stay in Poland?

Yes. Our insurance is intended not only for foreign nationals, but also for our citizens who do not live permanently in Poland and do not have Polish social insurance.

5. I travel to Poland to work at a construction site as a plasterer. Will insurance cover the effects of any accident at work and the costs of my treatment?

Working construction is physical labour. In order for insurance to cover the consequences of an accident or the costs of treatment, it is necessary to purchase additional coverage that includes the consequences of accidents when performing physical labour.

6. In Poland, I will work as domestic help. If I purchase third party liability insurance, will I have certainty that losses and damages I cause when performing work will be covered?

No. Insurance against third party liability in private life does not cover events caused when performing activities related to gainful work.

7. I have insurance against the costs of treatment of foreign nationals and accident insurance. Me and my friends are embarking on a 2-day kayaking trip in the Mazury lake region. Do I have to buy additional special coverage?

No, amateur water sports are covered under the basic scope of insurance.

MORE INFORMATION:

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